2.0 MISSION AND OBJECTIVES

2.1 Vision Statement. Enriching Communities, Improving the Quality of Life.

2.2 Mission Statement. It is TRWD's mission to:

- 1. Deliver a reliable, resilient, and sustainable supply of water to the public at the lowest cost and highest quality possible;
- 2. Reduce the risk of flooding in our communities with dependable flood damage reduction infrastructure and operations; and
- 3. Enhance the quality of life in North Texas communities by creating recreation opportunities around TRWD infrastructure to enable active lifestyles.
- **2.3 Tenets and Objectives.** The strategic tenets of TRWD include resource stewardship, reliability, continuous improvement, a results-oriented approach, and care for the communities TRWD serves and its employees.

The strategic objectives TRWD identifies to guide its work shall be set forth in a Strategic Plan prepared by the General Manager that is updated and presented regularly, and not less than once every five (5) years, to TRWD's Board.